Sandeep Singh

Contact: sansingh11 [at] proton.me

Work:

PlanHub

West Palm Beach, FL

June 2021 - November 2023

Ir. Production Support Engineer

Resolved customer technical issues

- Debugged front-end and back-end code
- Investigated and corrected data inconsistencies
- · Documented and reported production defects using Jira

UCF Arboretum

Orlando, FL

Assistant Web Developer

February 2019 - May 2020

- Updated content under the new WordPress Athena theme
- Answered questions over the phone and in-person
- Coordinated with marketing to promote the Arboretum
- Assisted co-workers with garden maintenance

BIGEYE Agency

Orlando. FL

Web Developer Internship

June 2018 - August 2018

- QA tested client websites using Drupal and WordPress
- Gave feedback and ideas in weekly team meetings
- Made promotional email templates using MailChimp
- Programmed a custom Alexa Skill for intern project

Skills:

Languages: English | Spanish | Japanese

Traits: optimistic | passionate | mystical | dedicated | practical | friendly | patient

Skills: tech savvy | listener | website coder | harmony maintainer

Education:

University of Central Florida

Orlando, FL

Bachelor of Science in Information Technology

Spring 2020

Minor in Digital Media

GPA: 3.7

Extracurricular:

Mystical Knights - Founder | President

Fall 2019 - Spring 2020

- Lead and presented club meetings
- Created promotional flyers
- Managed officers and members

UCF Marching Knights - Media Coordinator

Fall 2018 - Spring 2020

- Co-lead media team meetings
- Maintained website content